Serial #: 09/444,889

In reply to Office action mailed July 31, 2003 and Advisory Action mailed November 25, 2003

Rage 1 of 9

.#Kefamat D Louwon 1-7-04

J-C

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Seg0a1#:

09/444,889

RACE: Applicant:

Michael G. Mikurak

Filed:

November 22, 1999

Title:

SCHEDULING AND PLANNING MAINTENANCE AND SERVICE IN A NETWORK-

BASED SUPPLY CHAIN ENVIRONMENT

TC/AU:

3623

Examiner:

B. Van Doren

Docket #:

60021-336701

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I hereby certify that this correspondence is being deposited with the U.S. Postal Service "Express Mail Post Office to Addressee" under 37 CFR 1.10 and is addressed to: Mail Stop RCE, Commissioner for Patents, P.O. Box 1450,

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Janet Byrn

Mail Stop RCE Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

AMENDMENT AND RESPONSE

In response to the Final Office action mailed July 31, 2003, and Advisory Action dated 11/25/03, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page two (2) of this paper.

Remarks/Arguments begin on page eight (8) of this paper.

JAN 0 5 2004 GROUP 3600